

# BT Redcare GSM

extra back-up for double protection

**Do you have valuable stock on your premises? Is your building out of public sight? Do you want the police to respond as fast as possible if your premises are broken into? How long would it take your business to recover following a break-in?**

Just because you have an alarm system installed, it doesn't mean you're fully protected.

BT Redcare GSM doubly protects because it uses two secure signalling paths to your alarm receiving centre. If either is tampered with by an intruder, or is faulty, the alarm receiving centre will be alerted and the relevant emergency services, or your authorised keyholder, will be called.

## How secure do you want to be?

Different types of alarm systems offer different levels of protection:

- 'Bells only' – as the name suggests, this is no more than an alarm bell which will ring for up to 20 minutes and which may be ignored.
- Digital communicator – is where your alarm system is connected to an alarm receiving centre via a dedicated phone line. When an alarm is triggered, the alarm receiving centre receives notification and calls the relevant emergency service. A dedicated phone line is usually needed, meaning additional annual rental costs. Should this line be cut or get damaged it may not be immediately detected.
- Dual signalling paths – one of the most secure forms of alarm monitoring available, provided by BT Redcare GSM. It has the back-up of two paths and is capable of sending a 'confirmed activation' to ensure a response from the emergency services, even if the telephone line is cut or damaged.



“With the introduction of confirmed alarms, we recognise that BT Redcare GSM currently provides the most reliable form of alarm signalling available, and it would be our first choice for risk protection where remote signalling to an alarm for fire or theft is a requirement.”

**Andrew Miller, Loss Control Manager, Allianz Cornhill**

## How BT Redcare GSM works

BT Redcare GSM uses the security of a BT phone line with the added protection of a GSM radio back-up path. If either is interfered with by an intruder, the other continues to monitor for any further alarms and transmits them as 'confirmed activations' – extra confirmation that an intruder is on the premises and that the alarm isn't false. A 'confirmed activation' attracts immediate response from the emergency services.

BT Redcare GSM is ideal for all commercial risks and homes needing the highest level of security.

## Peace of mind, 24/7

BT has been a market leader for 20 years in the security market and is a leading supplier of alarm signalling services in the UK. We work closely with the insurance industry to ensure our products and services have its full backing.

BT Redcare GSM conforms to the latest police policies (ACPO and ACPOS). It fully complies with British and European Standards for alarm signalling up to Grade 4, which is the highest level of protection on the market today.

Buying and installing BT Redcare GSM is straightforward – you simply need a BT telephone line. Always use an approved alarm installer registered with a recognised trade association, such as the NSI (National Security Inspectorate) or SSAIB (Security Systems and Alarms Inspection Board). A check on the availability of a suitable GSM radio signal will be necessary and will be carried out by your installer.

Our helpline and website can help you find your nearest installer.

'Axa Insurance acknowledges the technology and ongoing developments undertaken by BT Redcare. Where remote monitoring is required for fire and intruder alarm installations or sprinkler and plant monitoring, Axa Insurance is confident to accept and/or specify BT Redcare and BT Redcare GSM as signalling media.'

**Douglas Barnett, Head of Customer Risk Management,  
AXA Insurance UK plc**

### BT Redcare GSM – maximum protection recommended by insurers

- Highly secure alarm signalling that provides double protection against all risks
- Uses the BT Redcare secure network
- Alerts the alarm receiving centre within seconds
- Works for you every second of the day, 365 days of the year
- Works on existing BT telephone line
- No call charges to pay for on the signals sent via the phone line or radio path
- No additional cost for a new phone line.

To find out more about how BT Redcare can protect your business, call us free on 0800 800 828 or visit our website at [www.redcare.bt.com](http://www.redcare.bt.com)



Registered offices 81 Newgate Street, London EC1A 7AJ  
Registered in England and Wales No. 4190816  
Produced by BT Group Communications

PHME No.52899  
Designed by Premm Design Limited  
Printed in England by Williams Lea

[www.bt.com](http://www.bt.com)



**BT Redcare**